



Safety Recall Notice

Batteries for HP, HP Pavilion, HP Compaq, and Compaq Presario Notebook Computers

HP urges customers to recheck notebook models and batteries

HP is expanding the May 19, 2010 worldwide voluntary recall of certain battery packs shipped in notebook PCs sold between July 2007 and July 2008. The batteries can overheat, posing a fire and burn hazard to consumers. The affected battery packs were distributed in certain notebook PCs within the following model/series.

HP Pavilion			Compaq Presario			HP	HP Compaq	
dv2000	dv6500	dv9700	A900	V3000	V6000	G6000	6510b	6710s
dv2500	dv6700	dx6000	C700	V3500	V6500	G7000	6515b	6715b
dv2700	dv9000	dx6500	F500	V3700	V6700		6520s	6715s
dv6000	dv9500	dx6700	F700				6710b	6720s



What to do:

1. Immediately stop using your battery pack. If your original battery has not been replaced, recheck and validate the battery even if you validated previously.
2. Visit the HP Notebook PC Battery Recall website to verify if your battery pack is part of this program.
<http://www.hp.com/support/BatteryReplacement>
3. Worldwide should visit the HP Notebook PC Battery Recall website above or call the specific in-country telephone number at http://welcome.hp.com/country/us/en/wwcontact_us.html.

Note: For worldwide support, select the worldwide link; select the country/language and click Technical support after you buy.